

## Appendix 6 - New Organisational Health Indicator List

The shaded indicators are part of the corporate plan.

Service Area	Data Type / Category	Measure	ELT Responsibility	When
Children	Health - Children	Prevalence of breast-feeding at 6-8 wks from birth	Heather Tomlinson	Quarterly
Children	Attainment Corp 1.1.3	Corp 1.1.3 - Learners with Special Educational Needs gap in percentage attaining 5+ A* to C grades in GCSEs including English at Maths	Heather Tomlinson	Annual
Children	Attainment Corp 1.1.4	Corp 1.1.4 - Learners eligible for Free School Meals gap in percentage attaining 5+ A* to C grades in GCSEs including English at Maths	Heather Tomlinson	Annual
Children	NEETs Corp 1.1.6	Percentage of young people not in education, employment or training	Heather Tomlinson	Quarterly
Children	Youth Offending Corp 1.1.7	Percentage of young people who are first time entrants or become known to prevention who are re-offending	Heather Tomlinson	Quarterly
Children	Corporate Parenting Corp 1.1.10	Stability of placements of looked after children: % of children with three or more placements	Heather Tomlinson	Monthly
Children	Corporate Parenting	Looked After Children rate per 10,000 Under 18	Heather Tomlinson	Monthly
Children	Corporate Parenting Corp 1.1.11	Child Protection Plan Rate per 10,000 Under 18	Heather Tomlinson	Monthly
Children	Corporate Parenting	Average time between a child entering care and moving in with adopters (days)	Heather Tomlinson	Monthly
Children	Attendance	School Attendance - Secondary	Heather Tomlinson	Half Yearly
Children	Attendance	School Attendance - Primary	Heather Tomlinson	Half Yearly

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Children	Attainment	Early Years - Ofsted inspections judgements of Childcare providers % good or outstanding	Heather Tomlinson	Half Yearly
Children	Attainment	Foundation Stage - Narrowing the gap between the lowest achieving 20% of pupils and the rest	Heather Tomlinson	Annual
Children	Attainment	CPP 3.1 - Achievement of 5 or more A* to C grades at GCSE or equivalent including English and Maths	Heather Tomlinson	Annual
Children	Poverty Corp 1.1.15	Proportion of children living in Poverty	Heather Tomlinson	Annual
Children	Troubled families	Troubled families - Number of families/households successfully engaged in the Programme (Quarterly)	Heather Tomlinson	Quarterly
Children	Troubled families	Troubled families - Number of families/households where payment by results achieved (Quarterly)	Heather Tomlinson	Quarterly
Children	Youth Offending	Percentage of young offenders where the court disposal results in a custodial sentence	Heather Tomlinson	Quarterly
ASC	Adults Corp 1.2.1	NI130 - % Social care clients receiving Self Directed Support	Denise D'souza	Quarterly
ASC	Adults Corp 1.2.3	ASC PC 1Local(ii) % of carers who receive an assessment and services or advice/information	Denise D'souza	Quarterly
ASC	Adults	ASC PC 2A (1) Permanent admissions of younger adults to residential and nursing care homes per 100,000 population	Denise D'souza	Quarterly

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ASC	Adults	ASC PC 2A(2) Permanent admissions of older adults (65+) to residential and nursing care homes per 100,000 population	Denise D'souza	Quarterly
ASC	Safeguarding	PLACEHOLDER - 100% target re quality audits	Denise D'souza	TBC
Public Health	Substance misuse Corp 1.4.3	Percentage of substance misuse treatments where clients leave treatment having met the goals of their care plan	Tom Scanlon	Quarterly
Public Health	Obesity Children	CPP 4.3 - Obesity in primary school age children in Reception - percentage of children measured this year who are obese	Tom Scanlon	Annual
Public Health	Obesity Children	CPP 4.4 - Obesity in Primary school age children in Year 6 (10-11 years) - percentage of children measured this year who are obese	Tom Scanlon	Annual
Public Health	Alcohol Corp 1.4.1	CPP 4.1 - Alcohol related hospital admissions per 100,000 population (NI 039)C	Tom Scanlon	Monthly
Public Health	Teenage Pregnancy Corp 1.1.17	CPP 4.5 - Under 18 conception rates per 1000 women	Tom Scanlon	Annual
Crime	Hate Crime Corp 1.7.5	CPP 2.7 – Number of police recorded racist and religiously motivated hate incidents and crimes	Tom Scanlon	Quarterly
Housing	Decent Homes Corp 1.3.1	CPP 5.1 - % council homes that meet the Decent Homes Standard	Geoff Raw	Monthly
Housing	Homelessness	PLACEHOLDER - Homelessness - Housing Options Presentations	Geoff Raw	Monthly
Housing	Homelessness Corp 1.3.6	CPP 5.3 - Total households where homelessness was prevented by BHCC and partner agencies, through housing advice case work	Geoff Raw	Quarterly

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Housing	Built Environment Corp 1.3.2	Increase in the supply of ready to develop land	Geoff Raw	Annual
Waste	OPL/SAP Corp 2.3.1	CPP 6.2 - Residual household waste per household (Kg) (previously NI 191)	Geoff Raw	Monthly
Waste	OPL/SAP Corp 2.3.2	CPP 6.3 - Percentage of household waste sent for reuse, recycling and composting (previously NI 192)	Geoff Raw	Monthly
Waste	OPL/SAP Corp 2.3.3	NI193 Percentage of municipal waste land filled	Geoff Raw	Monthly
Waste	Customer Satisfaction	Number of missed residential refuse bins	Geoff Raw	Monthly
Waste	Customer Satisfaction	The number of missed recycling collections	Geoff Raw	Monthly
Emissions	Air Quality Corp 2.2.9	Air Quality - Nitrogen Dioxide levels in Brighton and Hove: Lewes Road and North Street continuous analysers	Geoff Raw	Annual
Natural Environment	Conservation	Local Wildlife Sites designated (monitored under the Single Data List) in positive conservation management.	Geoff Raw	Annual
Legal and Democratic Services	Open and Transparent Council Corp 3.4.2	Number of people watching web cast Council meetings	Abraham Ghebre-Ghiorghis	Quarterly
Legal and Democratic Services	Open and Transparent Council	Number of people watching web cast of "Open Door" sessions	Abraham Ghebre-Ghiorghis	Quarterly
Customer	Customer Satisfaction	City tracker - D10 - Agreement that the Council uses money wisely	Catherine Vaughan	3 Waves
Customer	Customer Satisfaction Corp 3.1.1	City Tracker - D11 - Overall satisfaction with Council Services in the local area	All	3 Waves

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Customer	Complaints	Number of stage 1 complaints received	Paula Murray	Quarterly
Customer	Complaints	Percentage of stage 1 complaints upheld or partially upheld	Paula Murray	Quarterly
Customer	Complaints	Number of stage 2 complaints received	Paula Murray	Quarterly
Customer	Complaints	Percentage of stage 2 complaints upheld or partially upheld	Paula Murray	Quarterly
Customer	Complaints	Number of complaints referred to the Local Government Ombudsman	Paula Murray	Quarterly
Customer	Complaints	Number of complaints referred to the Local Government Ombudsman that are upheld or partially upheld	Paula Murray	Quarterly
Customer	Complaints	Number of improvement actions implemented as a result of learning from complaints	Paula Murray	Quarterly
Customer	City Tracker	Percentage of people who feel they can influence decisions in their locality	Paula Murray	Annual
Customer	City Tracker Corp 2.4.1	Consistent high level of user satisfaction of council parks	Geoff Raw	Annual
Customer	City Tracker Corp 3.4.4	Increase in the percentage of people who feel they can influence decisions in their locality	TBC	Annual
Employee Satisfaction	Bullying Corp 4.1.1	Percentage of employees who respond that they have experienced bullying at work	TBC	Every two years
Workforce	Sickness Corp 4.1.4	Average days lost due to Sickness	Catherine Vaughan	Monthly

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Workforce	Sickness	Average days lost due to Sickness - Short Term	Catherine Vaughan	Monthly
Workforce	Sickness	Average days lost due to Sickness - Long Term	Catherine Vaughan	Monthly
Workforce	Minorities	Percentage staff whose Ethnicity is not known	Catherine Vaughan	Quarterly
Workforce	Minorities	Percentage staff whose disability status is not known/declared	Catherine Vaughan	Quarterly
Workforce	Minorities	Percentage staff whose sexuality is not known/declared	Catherine Vaughan	Quarterly
Workforce	Minorities	PLACEHOLDER – New set of indicators to be developed: To capture the proportion of applicants from minority groups and track their progress through the processes of recruitment, employment, retention and progression within the organisation. In comparison to non minority applicants	Catherine Vaughan	Quarterly (TBC)
Finance	Financial	Council Tax Collection - percentage collected against target	Catherine Vaughan	Monthly
Finance	Financial	NNDR collection	Catherine Vaughan	Monthly
Finance	Financial	The percentage of all supplier invoices that are paid within 30 calendar days of receipt	Catherine Vaughan	Monthly
Finance	Financial	Percentage of invoices from SME (Small or Medium Enterprises) and individuals that are paid within 10 working days of receipt	Catherine Vaughan	Monthly
Finance	Financial	Housing Tenants: Rent collected as a percentage of rent due	Geoff Raw	Monthly

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ICT	ICT	PLACEHOLDER for ICT Operations Service Health indicator - Availability will be used as a proxy	Catherine Vaughan	Quarterly (TBC)
ICT	ICT	PLACEHOLDER for an indicator around Change work - details to be developed further with ICT	Catherine Vaughan	Quarterly (TBC)
Accessibility	Accessibility	% of authority buildings open to the public with all public areas suitable for and accessible to people with disabilities	Catherine Vaughan	Quarterly
OPL/SAP	OPL/SAP	Total Corporate emissions (including gas, electricity and oil)	Catherine Vaughan	Half Yearly
OPL/SAP	OPL/SAP	Total School emissions (including gas, electricity and oil)	Catherine Vaughan	Half Yearly
OPL/SAP	OPL/SAP	Landlord Housing emissions (including gas and electricity)	Catherine Vaughan	Half Yearly
OPL/SAP	OPL/SAP	Fleet fuel emissions	Catherine Vaughan	Half Yearly (TBC)
OPL/SAP	OPL/SAP	Work related travel	Catherine Vaughan	Half Yearly (TBC)
Emissions	OPL/SAP Corp 2.1.6	Corp 2.1.6 - Reduction in Carbon Dioxide emissions per capita	Geoff Raw	Annual lagged data
Emissions	OPL/SAP	CPP 7.2 - Carbon dioxide emissions attributable to transport (kilo tonnes)	Geoff Raw	Annual lagged data

